



## Youth Work Experience – Spring Break 2018

### Visitor Experience – Gallery Assistant

Deadline to apply is **February 19<sup>th</sup>, 2018**

#### Role summary:

- As a work experience student, you will be working with a team of volunteers and staff to create the ultimate visitor experience for all of our guests.
- Creating connections between our guests and our animals.
- Excellent opportunity for students to build their knowledge in:
  - Customer service and communication skills;
  - professionalism in a workplace setting;
  - Conservation and animal species.
  - Exploring career options.

#### Desired skills and experience:

- Outgoing, enthusiastic, and self-motivated;
- Students in high school;
- Genuine interest in working with the public;
- Strong communication skills
- Experience in delivering excellent customer service;
- Second language is an asset.

#### Commitment:

- March 18-20, 22-23, 26-30.

#### Work environment:

- Aquarium-wide; both indoor & outdoor galleries.

#### Shift times:

- 9:15am – 5:15pm

#### Mandatory Training:

- Core Training = Sunday March 4<sup>th</sup>, 10:00am – 4:00pm
- Specific Training = Sunday March 11<sup>th</sup>, 1:00pm – 4:00pm

#### To apply:

- To apply, please visit our website at <http://www.vanagua.org/join/hands-on/work-experience/opportunities-available> and follow the instructions on the webpage.
- All interested students **must attend the group interview on Sunday February 25<sup>th</sup>, 2018**. Time will be confirmed with students by February 22<sup>nd</sup>, 2018.